

## THE CLIENT



**Industry:** Church & School / Non-Profit  
**Staff Size:** 150  
**Locations:** 1 campus in Central Florida  
**Length of Partnership:** 22 years

## CHALLENGES

1. Inconsistent wireless network leading to interrupted work and inconsistent communications.
2. Legacy technology with high on-site maintenance costs and no off-site accessibility.
3. Poor security tooling and practices, specifically in regard to email security, leading to phishing attacks and vulnerability.
4. Multi-building network expansion project requiring expert IT management.

## SOLUTIONS

1. A re-structuring of the campus-wide wireless network that provided consistent connection, restoring full functionality and efficiency.
2. Migration from legacy technology to 365 cloud platform, reducing management costs and allowing for secure off-site and work-from-home access.
3. Deployment and management of our full security stack along with staff education and training.
4. Management and deployment of fiber-interconnected network expansion and network segmentation across multiple buildings.



Network Architecture



Cybersecurity



Increased Accessibility



*"We have been using Sterling Ideas for our IT needs for almost 20 years. From the beginning, when they rescued us from disaster, to our continued expansion to over 250 computers on our campus, they have been there. We have had very little down time over the years compared to my peers. If you do what Sterling Ideas says to do, your system will work. They always respond to your questions or needs the very same day. I'm sticking with Sterling Ideas!"*



## BENEFITS



### Flexibility & Accessibility

Our client's staff can now work from home or anywhere remotely. They also get reliable and strong wireless connections anywhere on campus, leading to fewer interruptions and higher efficiency.



### Peace of Mind

With the client's data secure, backed up, and monitored daily by our team of experts, along with their security tooling, our client can rest easy knowing their data is in good hands.



### Staff Satisfaction

Not only did the client's staff receive expert tech support, but without the hindrance of ineffective technology, we freed up employees to stop focusing on faulty IT and start focusing on their jobs.

## KEY METRICS

98

TERABYTES OF SECURED DATA



20

YEARS OF PARTNERSHIP



0

MAJOR SECURITY EVENTS



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